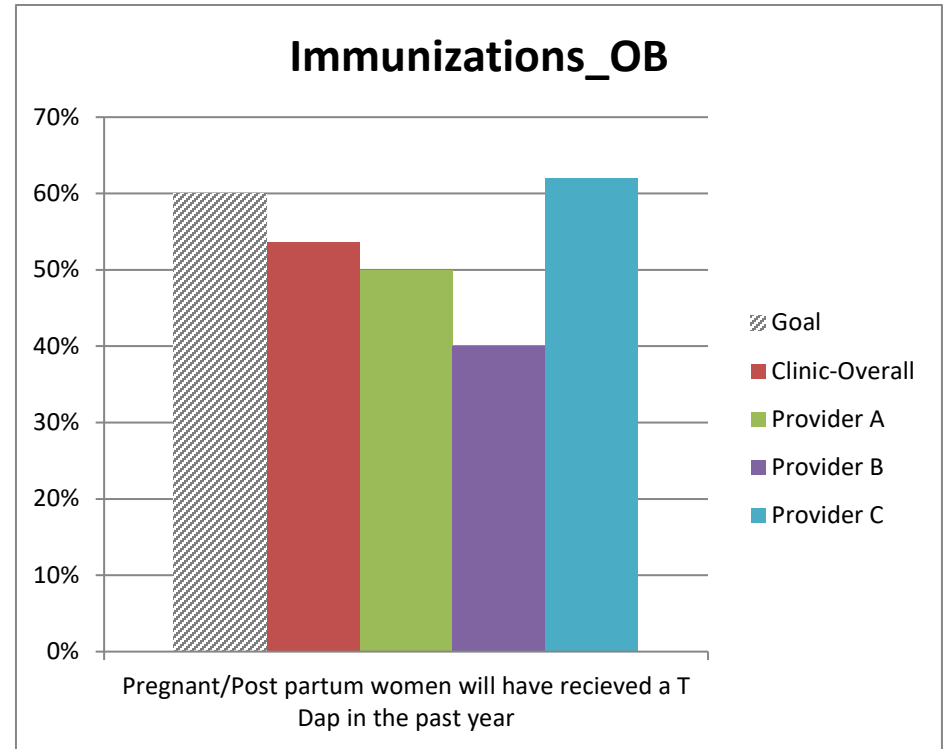
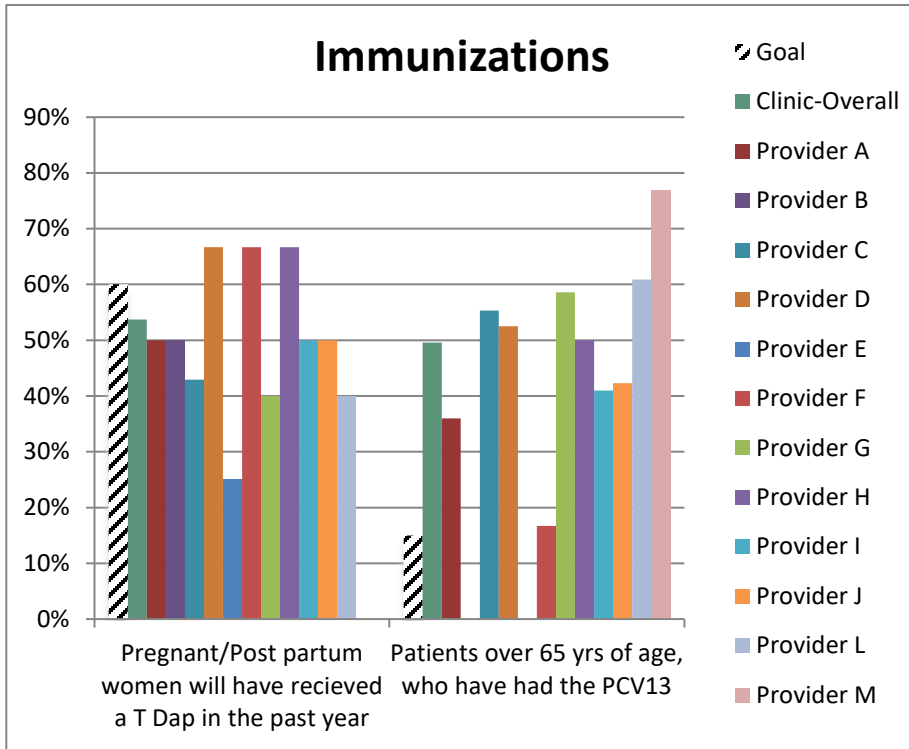


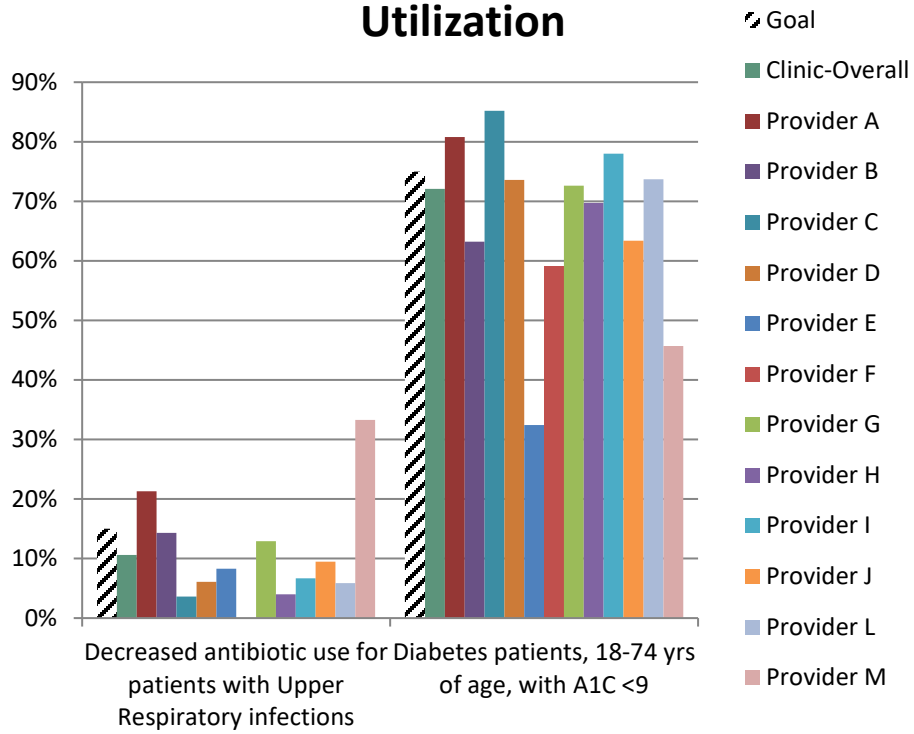
# FHC PCMH Clinical Performance Results

2018 Semi-Annual Report (Q1, Q2)

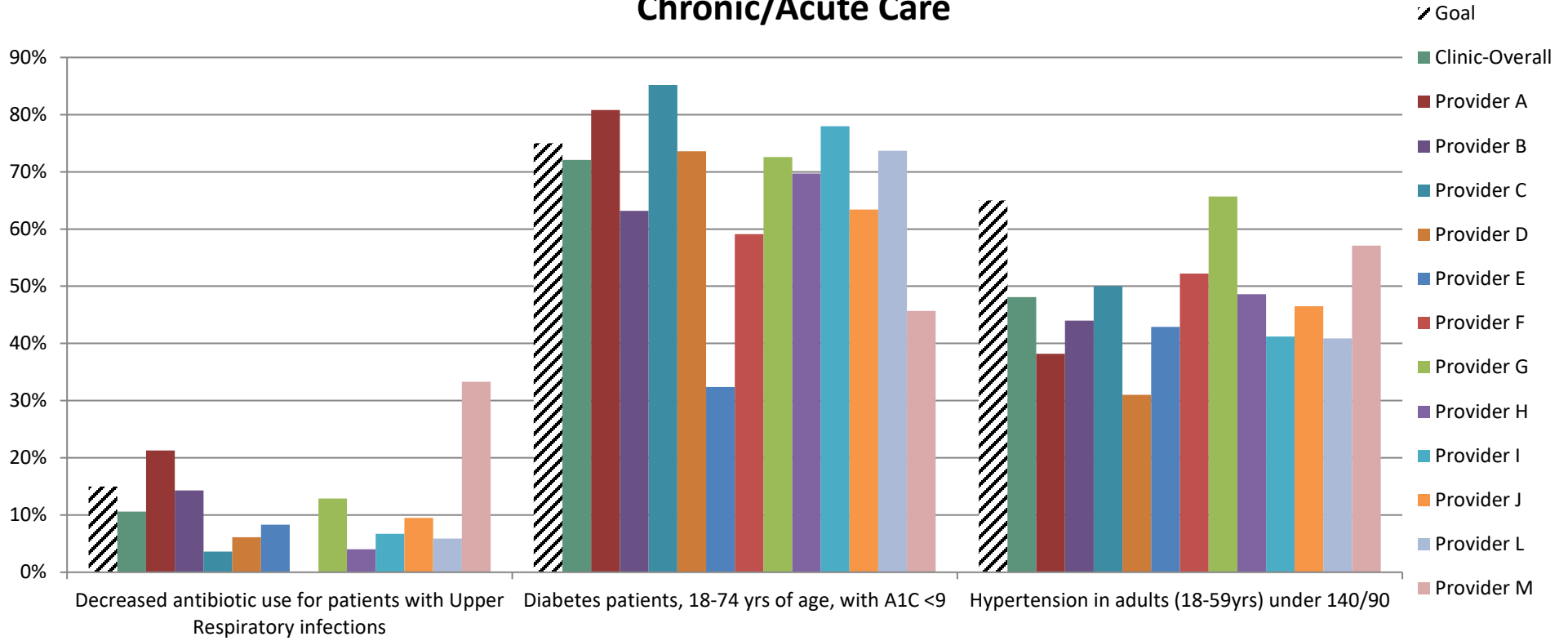




# Utilization



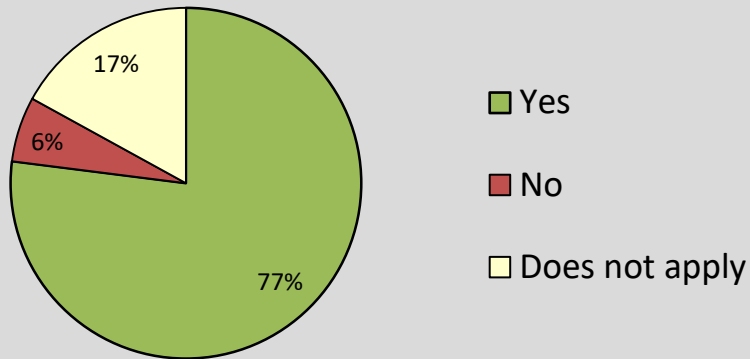
# Chronic/Acute Care



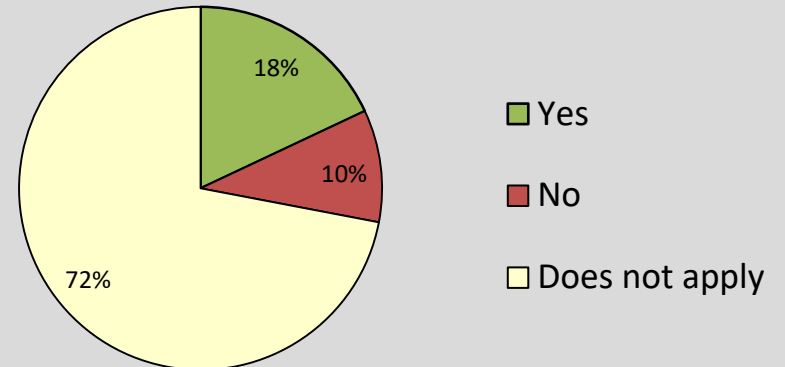
# Family HealthCare Patient Satisfaction Survey Results

2018 Semi-Annual Report (Q1, Q2)

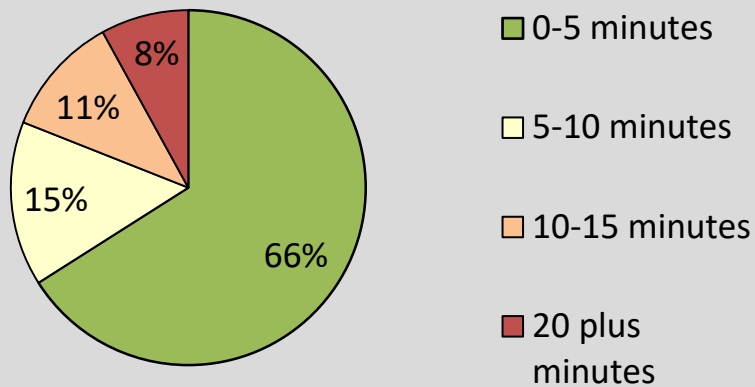
**Received an appointment for routine care as soon as needed.**



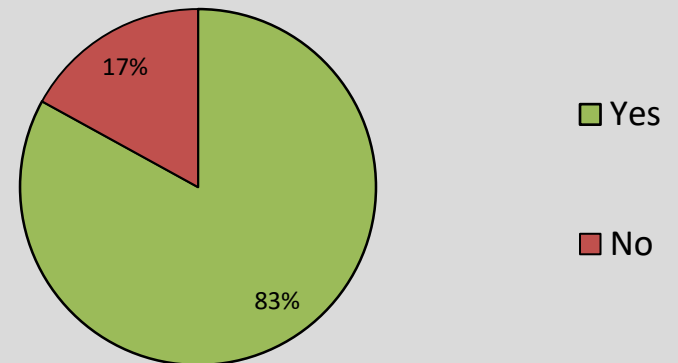
**Received an appointment for acute care, example cold or flu, as soon as needed.**



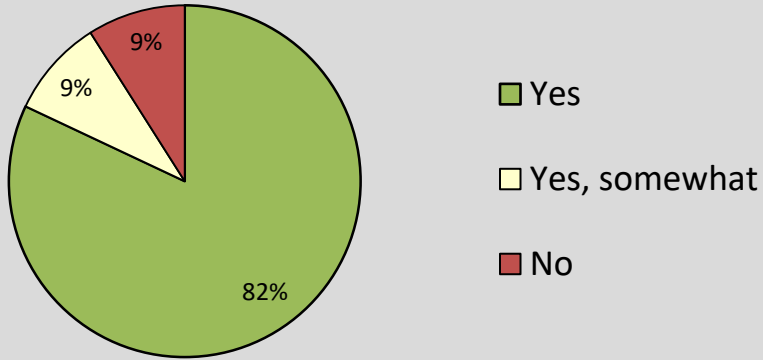
**How long was your wait to be registered?**



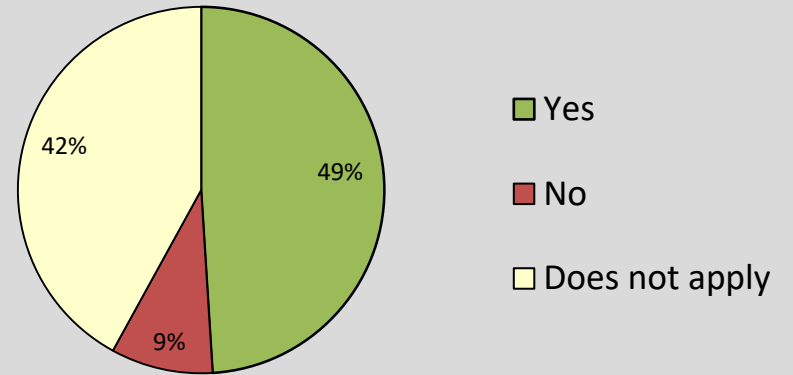
**Did nurses/dental assistants/providers introduce themselves?**



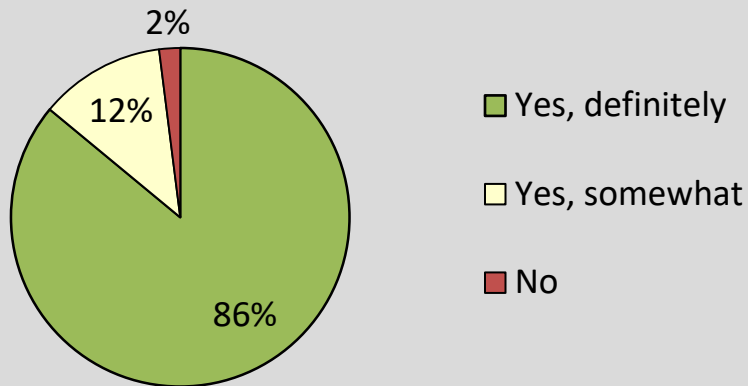
**Provider seemed informed about my needs and about care from other providers.**



**Received an appointment with a specialist as soon as needed.**



**Would you recommend our healthcare practice to your family and friends?**



**Family HealthCare's Access Plan co-pays are reasonable.**

