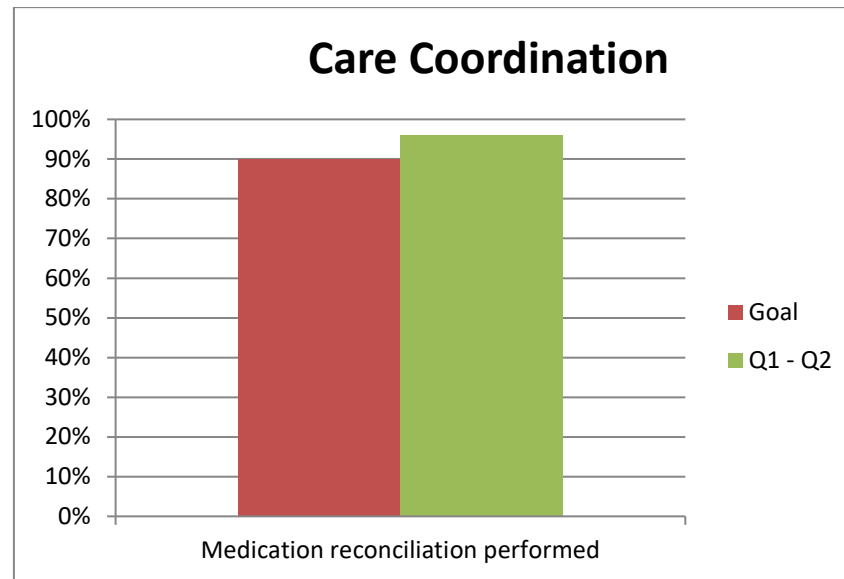
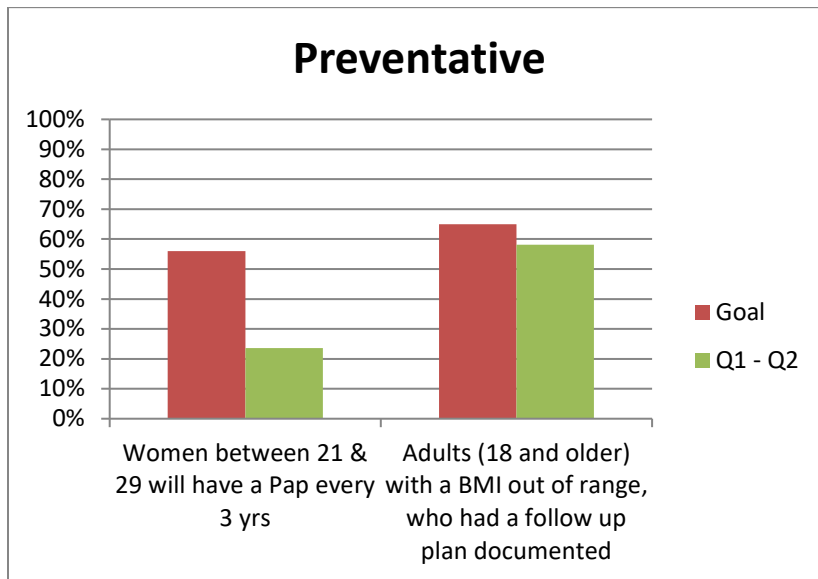
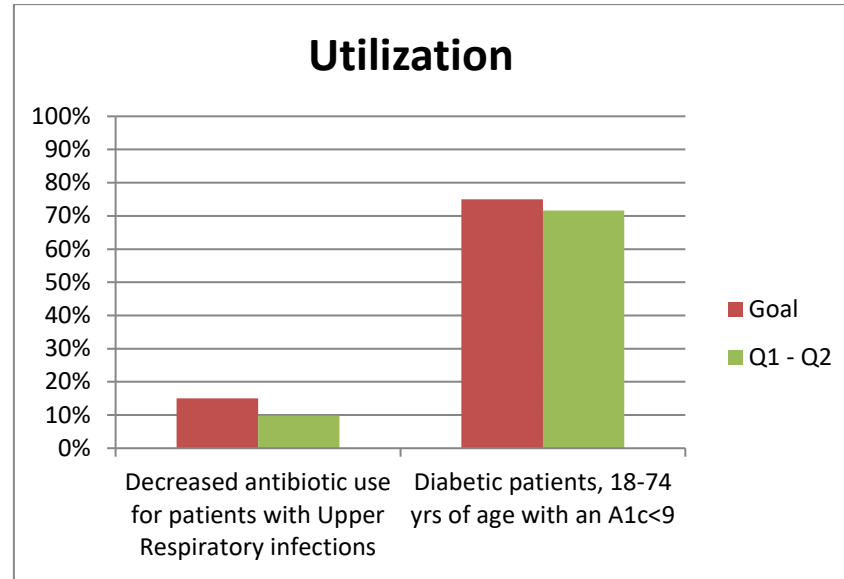
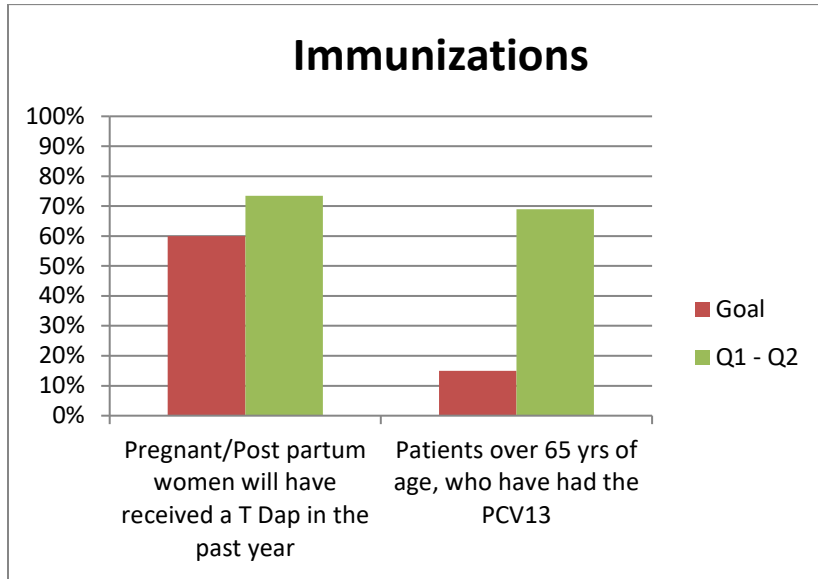
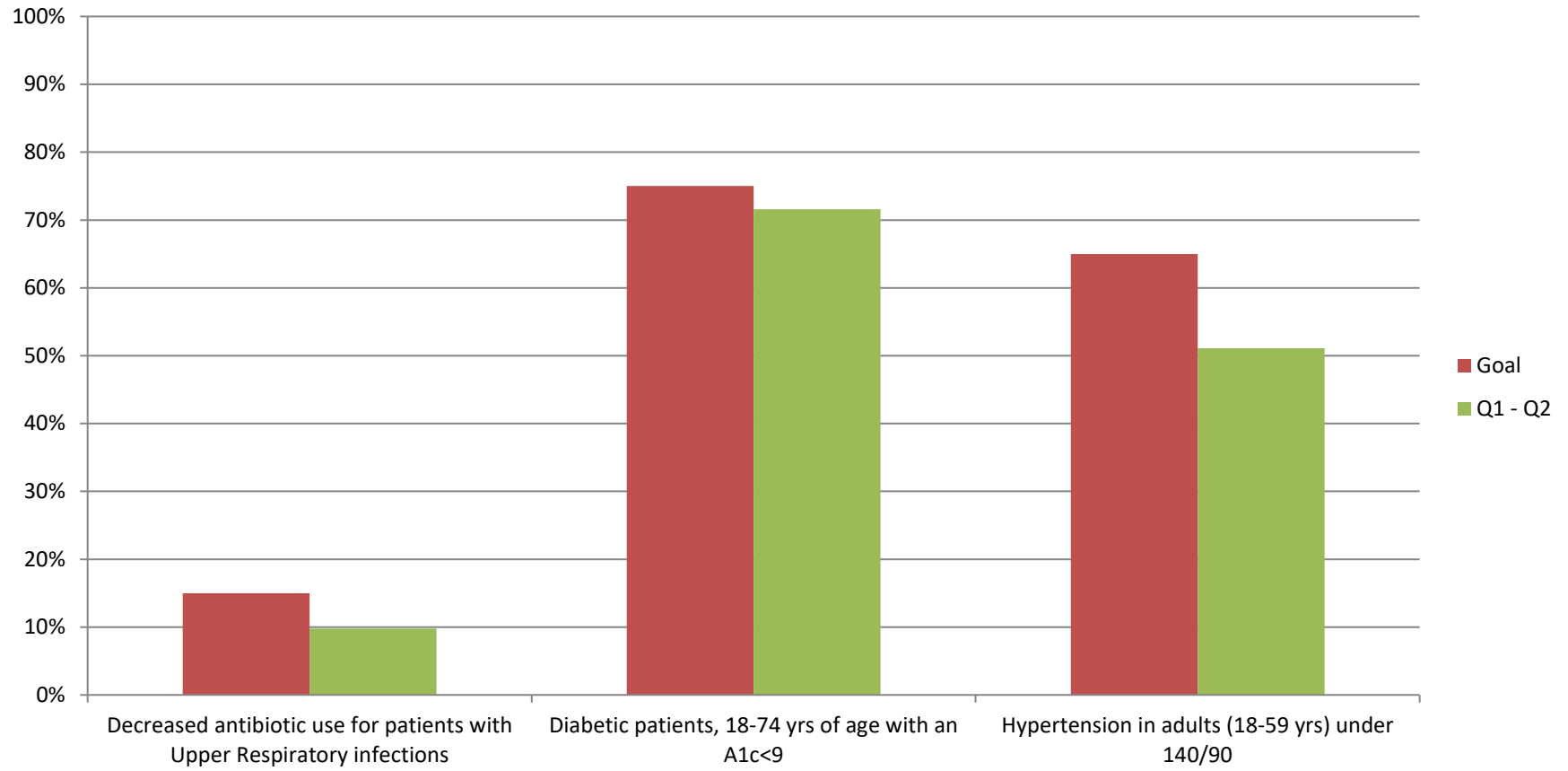


FHC PCMH Clinical Performance Results

2019 Semi-Annual Report (Q1, Q2)



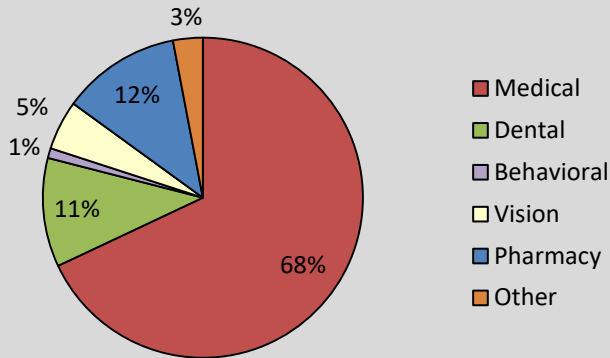
Chronic/Acute Care



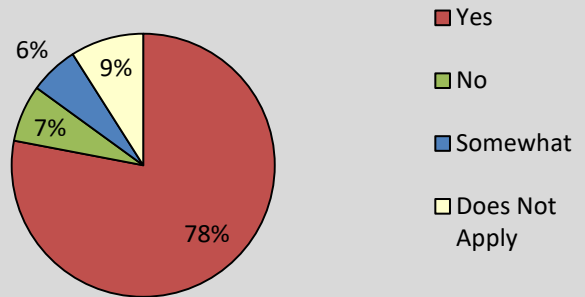
Family HealthCare Patient Satisfaction Survey Results

2019 Semi-Annual Report (Q1, Q2)

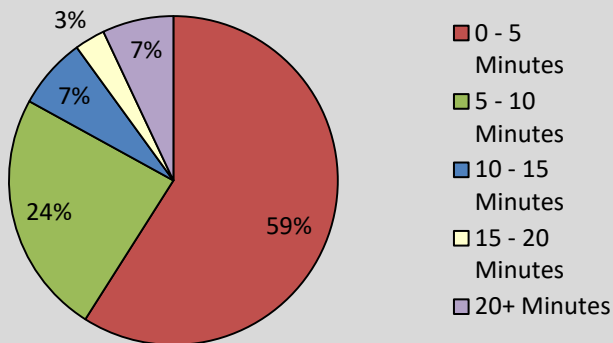
What kind of care did you receive today?



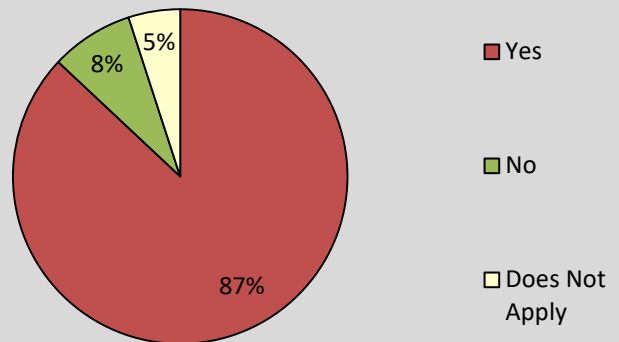
Did you receive an appointment for routine care as soon as needed? (Example: Annual Exam, Medication Review, etc)



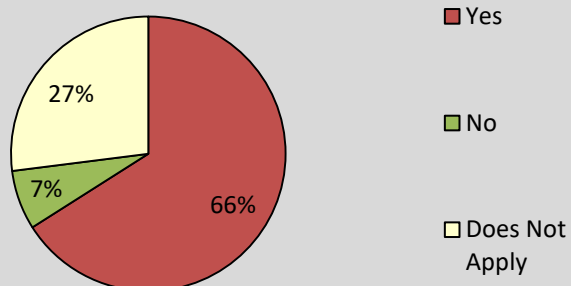
How long was your wait to be registered today?



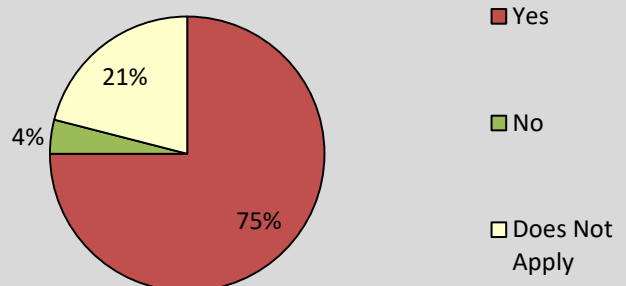
Did your care team introduce themselves to you?



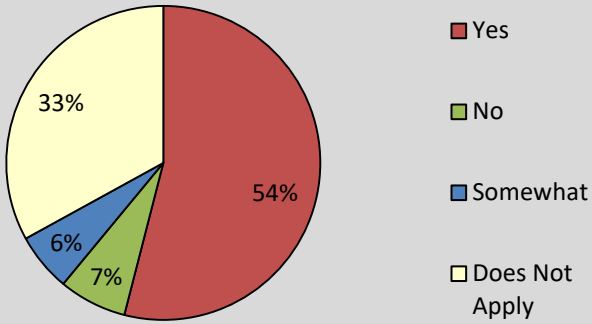
Did your Family HealthCare provider seem informed about your care from other providers?



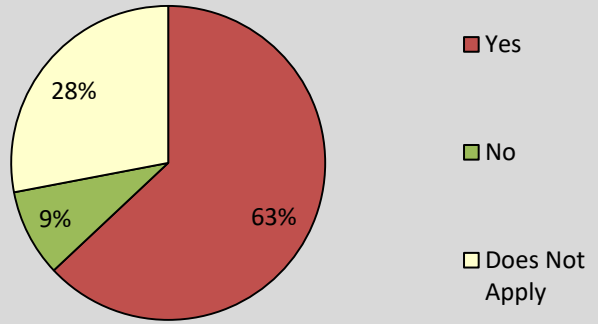
Have you and your provider talked about all the prescription medications you are taking?



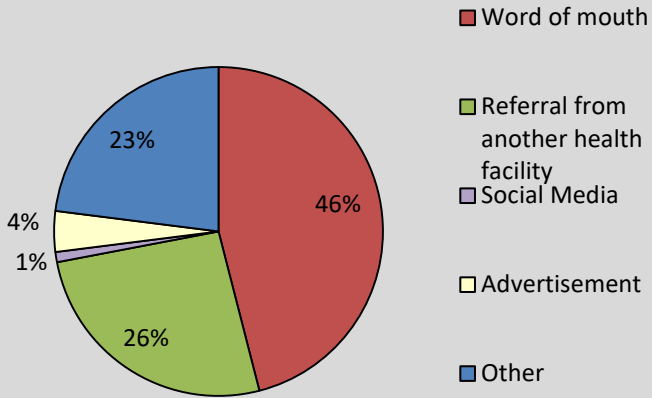
Did you receive an appointment with a specialist as soon as needed?



Family HealthCare's Access Plan (SFS) co-pays are reasonable



How did you hear about Family HealthCare?



Would you recommend Family HealthCare to your family and friends?

